



**Certified Forklift
Associate CFA -
Certificant Program**

General Assessment Information

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Test Type: This certification assessment is offered in partnership with the Manufacturing Skill Standards Council (MSSC). The assessment measures knowledge and skills related to the core competencies involved in the maintenance, service, and repair of forklift vehicles.

Why Choose MSSC Certification Programs?

MSSC's certification programs are designed to equip students and employees with the core skills and competencies needed to be stand-out candidates to future employers. Employers can be confident in the industry-relevant knowledge and abilities of their employees who have passed the MSSC certification exams.

Forklift Technician

Before becoming fully certified in forklift service, maintenance, and repair, individuals must complete:

- An Optional Online Training Course
- An Online Assessment to earn the Certified Forklift Associate (CFA) Certificate
- A Performance-Based Hands-On Assessment to earn the Full Certified Forklift Technician

**MSSC strongly recommends that individuals be at an 8th-grade math and 10th grade reading level.*

The purpose of the Certified Forklift Technician (CFT)[®] program is to certify and recognize individuals who demonstrate core competencies involved in the maintenance, service, and repair of forklift vehicles. The CFT credential will give students and employees the tools to enter career pathways within the material handling industry and demonstrates that an individual has the skills needed to succeed as a forklift technician.

The CFT program was created in partnership with the Material Handling Equipment Distributors Association (MHEDA) to provide skills to entry-level forklift technicians, enhancing their performance in the world of material handling. The CFT prepares individuals to repair and maintain technical systems utilizing key engineering principles that underpin most forklift vehicles.

To learn more, visit: <https://www.msscusa.org/cft/>

Written Assessment

Administration Time: 1 hour and 30 minutes

Number of Questions: 81

Areas Covered

